

Keith's Top 5 (+1) Books for Managing Conflict and Collaborating

TITLE	AUTHOR(S)
Difficult Conversations - How to Discuss What Matters Most	Douglas Stone, Bruce Patton, & Sheila Heen
People Skills: How to Assert Yourself, Listen to Others, and Resolve Conflicts	Robert Bolton
Getting to Yes-Negotiating Agreement Without Giving In	Roger Fisher, William Ury
BIFF: Quick Responses to High Conflict People	Bill Eddy, LCSW, Esq.
Crucial Conversations: Tools For Talking When Stakes Are High	Kerry Patterson, Joseph Grenny, Ron McMillan, Al Switzler
The 5 Love Languages - The Secret Love that Lasts	Gary Chapman

Keith Grossman
 Grossman Law & Conflict Management
 239-210-7516
Keith@AttorneyGrossman.com
KeithShares.com

